



Dear Patient

**Re. Merger for Whaddon Medical Centre and Water Eaton Health Centre**

We are taking the opportunity to write to you personally to inform you about important developments to your GP Surgery. You do not need to take any action as a result of this letter.

I am sure that you are aware that over the past few years there have been increased pressures placed upon General Practice services. Our two practices, Whaddon Medical Centre and Water Eaton Health Centre share the same commitment to quality and while both practices have had good recent CQC ratings, we have jointly decided that the best way to continue to offer our patients a high quality and efficient service is to join forces by merging together.

We will be able to share working arrangements, have access to more resources and work together to preserve a high quality general practice for this area. We began to make arrangements for a merger from 1st September 2019.

All of our Doctors, Practice nurses and other staff will continue to be available to you under the new arrangement.

Your registration will not be affected and you will be able to be seen by one of our doctors or nurses at either of our premises.

We are proud of both of our Practices and the personal care we have maintained over the years and have always been touched by the positive feedback and support from our patients. We are pleased that our teams will be uniting as one like-minded team and will continue to provide care for you at our Practices' following a seamless and safe sharing of healthcare information and prescribing data.

We understand that you may have questions about the merger and we intend to address your concerns by a number of means:

- We have tried to answer some of the questions we think you may have and these questions and answers can be found on our website [www.whaddonmedicalcentre.co.uk](http://www.whaddonmedicalcentre.co.uk). This includes information about how to register with another practice if you do not wish to remain with the Practice.
- Information is available on our practice websites and in the waiting room.
- We will be having a Patient consultation event on Thursday 19<sup>th</sup> December 2019 between 12 and 2pm at Whaddon Medical Centre. Representatives from both Whaddon Medical Centre and Water Eaton Health Centre will be available to answer any questions you have.
- If you have any specific queries please write to Toni Fisher (Practice Business Manager) at Whaddon Medical Centre, or email her at [whaddonmedical.centre@nhs.net](mailto:whaddonmedical.centre@nhs.net)

This will be a time of change for all of us at Whaddon Medical Centre and we will all work extremely hard to provide a smooth merger with no disruption to continuity of care. We are grateful for your understanding during this time.

Yours sincerely

Dr N M Hilmy and Partners