

Notes of the Patient Participation Group meeting held on the 23rd July 2025

Present:

Paul, Jenny, Mark, Layla, Sue, Shirley, Corrine, Alan, Peter, and Jane.

In attendance, Janine, Vicky, AJ, and Nivedita.

Surgery update

Doctor Siddiqui is due to retire at the end of September.

Doctor Cynthia Badza is leaving the practise.

Two new GP's will be starting; Doctor Hussein will be working four days a week and Doctor Bhigeb will be working three days a week.

Katie Young has returned from maternity leave.

There are current vacancies for patient advisors and the prescription team.

The flu clinic will be held on both sites on Saturday 4th and Saturday 18th October. Eligibility for flu jab is the same as previous years. At the same time COVID vaccines will be offered but will only be for those over 75 or have a compromised immune system. Those patients eligible for covid jab will get a text to book an appointment.

There is going to be a Patient Education information event with the subject being the menopause. It will be held at Water Eaton Church on the 30th July. The Practice has invited patients known to have consulted on the subject, but numbers are limited due to the size of the venue. Numbers taking up the offer have been good.

The surgery is installing a new patient triage system called System Connect from September 1st to replace Accurx. Once live, the system is available 24/7. PPG members were invited to evaluate the system during August and offer feedback. PPG members will be sent a link to enable this to happen.

A new session on Cancer and Beyond is being arranged for the autumn. The subject matter will be prostate cancer.

Healthwatch Milton Keynes

Alan talked about the government's decision to stop funding Healthwatch both nationally and locally. He asked members to write to their MP. **Action** Alan to send a template letter to Paul for him to send out to members. [subsequently done]

Reports were attached with the meeting agenda.

Shirley added for Whaddon Walker the numbers for the walk that day were:

LONG 22 walkers 6 leaders

MEDIUM 24 walkers 3 leaders

SHORT 26 walkers 4 leaders

SHORT SHORT 15 walkers 2 leaders

Shirley asked it to be possible to have a report from the social prescriber for the next meeting to give examples of the casework she has.

Any Other Business

Corrine praised the member of staff from the medication review team. He offered a face-to-face appointment as a result of a telephone consultation, and she felt very much part of the conversation.

Jane asked why cannot blood tests can be done MK Hospital. it was explained that while some hospitals do blood tests, in Milton Keynes it must be done by the GP surgery due to the way contracts were structured.

Date of next meeting

24th September Water Eaton for which Alan gave his apologies.